

JOHN RAY & SONS

ENERGY SERVICES SINCE 1904

Mini-split
service plan.



Home comfort. Peace of mind. All year round.

Make sure that your ductless mini-split system runs smoothly and efficiently with our service plan.

Mini-split service plan

Make sure that your mini-split system runs smoothly and efficiently to help you save with:

- **24-hours-a-day, 7-days-a-week on-call access** to our team of mini-split experts.
- **No diagnostic fee** if service is performed between 8am and 5pm, Monday through Friday, excluding federal holidays. Diagnostic fees will apply if you request service at other hours or on federal holidays and weekends.
- **An annual system tune-up** scheduled between May 1 and September 30. This schedule allows us to optimize response to your emergency needs during the heating season. Your tune-up will be completed in accordance with manufacturer's recommendations, including parts specifically required for the tune-up only.
- Thermostat verification
- Air filter inspection
- Evaporator coil check
- Condenser examination
- Electrical component check
- Drainage system check
- Unit and refrigerant leak check
- Refrigerant insulation line check
- Overall system operation inspection
- **15% discount off regular rates** for any repair work not covered by your plan.

The following general exclusions apply:

- Each system must have its own service plan to be covered
- Coverage can be revoked if customer fails to pay for service within terms
- Coverage can be revoked if customer fails to remedy conditions identified as hazard
- Coverage can be revoked if customer permits other than our authorized rep to service equipment
- Providing adequate ventilation for the proper operation (i.e. removal of debris, bushes, leaves away from condensers)
- Removal of asbestos-containing material
- Monitoring vacant or unattended premises
- Maintaining clean air filters
- Replacing fuses
- Resetting circuit breakers
- Setting thermostat temperatures and clocks
- Replacing batteries in system devices



24|7 SERVICE

518.272.4432 johnray.com

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Contact us today for more
information and special offers.

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